

# Embeds & Sending the Panel

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Sidebar → **Tickets** → **Embeds** and **Send Panel**

## Embeds

Customize how bot messages **look**:

- **Ticket embed** — what the user sees inside a new ticket
- **Welcome embed** — on creation
- **Close embed** — on close
- **Panel embed** — main panel in the channel

Per embed you set:

- Title, description
- Color (hex)
- Image, thumbnail
- Footer text + icon
- Placeholders like `{userMention}`, `{ticketNumber}`, `{topicLabel}`

## Send the panel

Sidebar → **Send Panel**:

1. Pick a **panel channel** (where the panel will be posted)
2. Choose **display mode**:
  - **Select menu** (dropdown) — good for many topics
  - **Button** — good for one topic
3. Click **Send**

→ The bot posts an embed with buttons/dropdown in the chosen channel. Users open tickets there.

# Live preview

While editing embeds, the **right side shows a live preview** — no surprises.

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Version #1

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